Equipment Type	Headset Type	Set up Information
3Com		
NBX 100 Handset	Headset & Amplifier	
Softphones	Any USB Headset	
2102, 3101	Headset & Direct Connect Cord	
3102	Headset & Amplifier	
Aastra		
480i, 9133i SIP IP Phone	Headset & Direct Connect Cord	
	Wireless - EHS Available please refer to EHS Guide	
Alcatel / Omni		
Single Line Telephone 1000, 1050, 500, 550, 2000, 2730	Not Compatible	
Single Line Telephone 1200C, 2111, 2112	Headset & Amplifier	
Single Line Telephone 2410, 2412	Headset & Amplifier	
5200 Series - Console	Headset & Amplifier	
5200 Series - Digital Handset	Headset & Direct Connect Cord	Auto Programming
Starswitch - Console	Headset & Amplifier & 2 Prong Plug	
Starswitch - Reflexes	Headset & Direct Connect Cord	Auto Programming
4300 Series - Console	Headset & Direct Connect Cord	Auto Programming
Digital Handset 4321, 4304 & Others	Headset & Direct Connect Cord	
4200 & 4400 Series - 4001, 4003, 4010	Headset & Direct Connect Cord	Phone does not have headset port. Phone can't be programmed.
4011, 4012, 4020, 4023, 4034, 4035, 4040	Headset & Direct Connect Cord	Phone does not have headset port. Phone can be programmed to have release/headset key.
4098 IP Phone 4059 Console	Headset & Direct Connect Cord	Plugs into handset port.
DECT Handsets - 4074B	Not Compatible	
DECT Handsets - 4074H, 200	Headset & Curly Cord with 2.5mm Plug	
Alcatel IP Phone 4018, 4019	Headset & Direct Connect Cord	Connect via handset port. **Some 4019 models have 3.5mm headset port**
Alcatel IP Phones 4028, 4038, 4068. Alcatel Omni 4029, 4039; 4068 is Bluetooth compatible	Headset & Curly Cord with 3.5mm Plug	3.5mm headset port; To program speakerphone key (Settings/Phone/Jack/Select Headset)
	Wireless - EHS Available please refer to EHS Guide	
IP Phone 4047	Headset & Direct Connect Cord	
Omni UFKT 10D UF Director UF Executive UF Standard UF 15	Headset & Curly Cord with Reversed RJ	Phone can be programmed except UF 15. To Program Headset: #,5,6,#
Omni Keyphone	Headset & Amplifier	
Omni T200	Headset & Amplifier	

Equipment Type	Headset Type	Set up Information
Pimphony IP Softphone	Headset & Curly Cord with USB	

Aria / LG

Equipment Type	Headset Type	Set up Information
System Telephones 16/28/34/100/148/162/186	Headset & Direct Connect Cord	Program: TRAN/PNG, 5, 7 enables, TRAN/PNG, 5, 7 disables; MON is used to answer & end calls
Select Keysets - 34E/100/186	Headset & Direct Connect Cord	Program: TRAN/PNG, 5, 7 enables, TRAN/PNG, 5, 7 disables; MON is used to answer & end calls
System Telephones 20, 50, 300, 600	Headset & Direct Connect Cord	Program: TRAN/PNG, 5, 7 enables, TRAN/PNG, 5, 7 disables; MON is used to answer & end calls
LKD8DS	Headset & Direct Connect Cord	
Aria 7000 series LKD30DS etc LDP-700 IP Handsets	Headset & Curly Cord with 2.5mm Plug for Jabra Headset & Direct Connect Cord with B10 for Soundpro & Plantronics	7000 series has 2.5mm jack however phone casing impedes connection of the cord. Use direct connect to handset port. Can program release key: Press Menu, Advanced Program Select "headset mode" if via headset port or "ear mic" if via handset. Make calls with speaker button.
Aria 8000 series iPecs	Headset & Direct Connect Cord **Wireless -** EHS Available please refer EHS guide	
Aria LKD30D, LKD30LD	Headset & Curly Cord with 2.5mm Plug	Can program release key. Program: TRAN/PNG, 5, 7 enables, TRAN/PNG, 5, 7 disables, MON is used to answer and end calls.
LG GD36D, KD36D	Headset & Amplifier	

Aristel

Equipment Type	Headset Type	Set up Information
AV Series: DKP10, DKP30, DKP31, DKP33, DKP50, DKP51, DKP53, DKP53B	Headset & Amplifier	To program release/headset key press speaker #53#
KP10, KP30, DKP30X	Headset & Amplifier	To prgram release/headset key press speaker #56
DKP50X, DV Series	Headset & Curly Cord with 2.5mm Plug	SP9008 required. If using handset port to program headset key #56

Aspect

Equipment Type	Headset Type	Set up Information
Teleset 2, Teleset 3	Headset & Direct Connect Cord	Can be programmed. Use either LHS or RHS port.
Winset	Headset & Direct Connect Cord	Can be programmed.

Aurora

Equipment Type	Headset Type	Set up Information
ACC3100 / 103 Mini-COM	Headset & Amplifier	

Audioline

Equipment Type	Headset Type	Set up Information
Tel6, Tel7, Tel8, Tel17, Tel18, Tel25, Tel51, AUB3, AUB4, 502, 503, 505, 506, Phone Easy	Headset & Amplifier	Can't be programmed.

Avaya / Lucent

Equipment Type	Headset Type	Set up Information
1400 Series	Headset & Direct Connect Cord **Wireless -** EHS available please refer EHS guide	For GN, set Smartcord compatiblity dial to 7.

Equipment Type	Headset Type	Set up Information
1603	Headset & Amplifier	
1608 IP & 1616IP	Headset & Bottom Cable **Wireless -** EHS available please refer EHS guide	**Soundpro requires: SWP Headset with SPA909 Jabra requires: GN88000103 Plantronics requires: HIS-01 cord 72442-01**
Avaya IP Telephone Series 1: 4606, 4612, 4624 Series 2: 4602, 4620, 4630	Headset & Direct Connect Cord **Wireless -** EHS available please refer EHS guide	**Plantronics use HIP cord for 4620 pre 2004 manuf date & HIC cord for post 2004 manuf date.**
Avaya INDeX IP/Office 2030, 2060, 2050, 2050IR	Headset & Direct Connect Cord	Use B10 to swap between handset/headset
2402, 2410, 2420 Series 4621 IP Phone	Headset & Direct Connect Cord **Wireless -** EHS available please refer EHS guide	**Plantronics requires HIC-01 cord part# 49323-01**
ACD Consoles Call Master 3 & Call Master 4	Headset & Amplifier with 2 Prong Plug	
Call Master 5 & 6	Headset & Bottom Cable *** Please refer set up information**	For Plantronics headsets bottom cable not required as Vista Cord comes with phone, remove this cord for Soundpro (which requires SP5020) & Jabra (which requires GN27361101) headset.
Call Master 603 Call Master Plus Attendant Console 302	Headset & Amplifier with 2 Prong Plug	
4400 Series, 4610	Headset & Amplifier **Wireless -** EHS available please refer EHS guide	**Plantronics requires HIC-01 cord part# 49323-01**
5400 Series 5420, 5610	Headset & Direct Connect Cord **Wireless -** EHS available please refer EHS guide	**Plantronics requires HIC-01 cord part# 49323-01**
IP Series 5601, 5602, 5608 & 5620	Headset & Amplifier **Wireless -** EHS available please refer EHS guide	**Plantronics requires HIC-01 cord part# 49323-01**
6408D+M Series 6416D+M Series 6424D+M Series	Headset & Amplifier **Wireless -** EHS available please refer EHS guide	**Plantronics requires HIC-01 cord part# 49323-01**
6408D+, 6416D+ & 6424D+	Headset & Direct Connect Cord	**Plantronics requires HIC-01 cord part# 49323-01.** Phone needs to be programmed with a release/headset key to deactivate calls. Remove the telephone handset & plug headset into socket, all calls via headset only or **use B10 to switch from handset/headset**.
7400 Series 7401, 7401Plus, 7406, 7406Plus, 7407, 7407Plus, 7410, 7410Plus, 7434, 7444 & 7444Plus	Headset & Direct Connect Cord	**Plantronics requires HIC-01 cord part# 49323-01.** Phone must be programmed with a release key.
8400 Series, 8403, 8410B, 8410D & 8434DX	Headset & Direct Connect Cord	**Plantronics requires HIC-01 cord part# 49323-01.** Plug into headset socket, will lose the use of the handset. Can be programmed. Reverse handset wall mounting hook to keep handset from depressing hook.

Equipment Type	Headset Type	Set up Information
9101 & 9103	Headset & Direct Connect Cord	**Plantronics requires HIC-01 cord part# 49323-01.** Connect via handset port, **can use B10 to switch from handset/headset.**
Voiceworks CS, Voiceworks ACS - 910, 930, 930a, 960a	Headset & Direct Connect Cord	**Plantronics requires HIC-01 cord part# 49323-01.**
9611G	Plantronics Headset & HIS-01 Cable	Part number: 72442-01
9620, 9630, 9640, 9650	Headset & Bottom Cable	**Soundpro requires: SWP Headset with SPA909 Jabra requires: GN88000103 Plantronics requires: HIS-01 cord 72442-01**
	Wireless - EHS available please refer EHS guide	
AT&T Digital	Headset & Amplifier	

British Telecom (BT)

Dealing room system 12000, 601, 80/30, 60/50, CT100, CT250	Headset & Amplifier	May require 6x4 modular stub & socket cables

CISCO

7911, 7912 IP Phones	Headset & Direct Connect Cord with Reversed RJ	Headset connects via handset port. **Can use B10 to swap** between handset/headset. B10 setting A1 on 7912. B10 setting A4 on 7911.
7902, 7905, 7910, 7931, 7940, 7941, 7942, 7960, 7961, 7962G, 7970, 7970 IP Phones	Headset & Bottom Cable	**Soundpro requires: SP5020, Jabra requires: GN27361101 & Plantronics requires: SP9007.** Dedicated headset port. *CS60 in handset port only, use *New Call/End Call* key with handset on hook. 7941 needs KJBOX to use handset via Soundshield. 7960: CS60 settings w/out HL10: connect to headset port, Config 4, tx B rx 3.
	Wireless - EHS available please refer EHS guide	
7925 IP Phone	Headset with 2.5mm Plug	Recommendations: Bluetooth wireless headset or M175C
7920	Headset & Curly Cord with 2.5mm Plug **Wireless -** EHS available please refer EHS guide	
521G, 521SG, 524G, 524SG, SPA525G IP Phones	Headset & Curly Cord with 2.5mm Plug	
921, 941, 942, 962, SPA942 IP Phones	Headset & Curly Cord with 2.5mm Plug	
9971	Headset & Bottom Cable	**Soundpro requires: SP5020 Jabra requires: GN8801199 Plantronics requirs: SP9007.** Please note smart cord for Jabra (GN8801199) setting on 2
	Wireless - EHS available please refer EHS guide	

Commander

Commander AN	Not Compatible	
Commander BN	Headset & Amplifier	Can't be programmed
Commander D	Headset & Bottom Cable	**Soundpro requires: SP5020, Jabra requires: GN27361101, Plantronics requires: SP9007.** Headset program (SPKR) 626 (SPKR)
Commander E	Headset & Amplifier	

Equipment Type	Headset Type	Set up Information
Commander F	Headset & Amplifier	
Commander HX	Headset & Amplifier	Headset program: press #151#; Handset program: press #150#
Commander I	Headset & Direct Connect Cord	**Plantronics requires HIC-01 cord part# 49323-01.** Can be programmed
Commander N	Headset & Amplifier	Only if hardwired cord has been modified
Commander NT - Principle, Advantage, Standard, Economy	Headset & Direct Connect Cord **OR** Headset & Amplifier	**The Economy station does not have a headset socket.** Set Amp through handset socket. Handsfree key will operate as headset release key when headset is in use.
Commander S206, 408, 824	Headset & Amplifier	
Commander S207, 416, 620 Commander T105	Not Compatible	
Commander T106, 210	Headset & Amplifier	
Commander Elite	Headset & Direct Connect Cord	
Commander Vision	Headset & Direct Connect Cord	Headset connects via handset port. **Can use B10 to swap between handset/headset.**
Commander Connect 760/40, 760/41	Headset & Direct Connect Cord	Use programming buttons to select headset mode.

Datapoint

Infoswitch ACD	Headset & Bottom Cable	**Soundpro requires: SP5020, Jabra requires: GN27361101, Plantronics requires: SP9007.** Requires D modification - phone specific product.

DBA

SmartTalk 308	Headset & Amplifier	
SmartTalk TNG3	Headset & Amplifier	

DeTeWe

OpenCom 100 Series, 73IP, 75IP	Headset & Curly Cord with RJ45 Plug	Use CS60 with AP1. No GN1000 or HL10.

DORO

Congress 100, 200, 305	Headset & Direct Connect Cord	
AFTI 20, 22, 30, 40 CRT10	Headset & Amplifier	

Ericsson

ASB30 Console ASB100 Console ASB900 Console	Headset & Amplifier	Lemo Plug required - supplied by Ericsson.
ACP1000	Headset & Amplifier	
BCS 150 - Console 2754	Headset & Amplifier	Lemo Plug required - supplied by Ericsson.
BCS 150 - 2751, 2752, 2755, 2753	Headset & Amplifier	Can be programmed. Can use direct connect headsets but receive may be low.
BP24, 40, 50, BP8-111c	Headset & Amplifier	

Equipment Type	Headset Type	Set up Information
Select	Headset & Amplifier	Headset switch on phone
MD110/BP150/BP250/MD Express, 199/202/203, DBC 2011, 22401, Dialog 3000 Series 3201/3202/3203/3210/3211/3213 Console 2663	Headset & Amplifier	Can be programmed. Can use direct connect headsets but receive may be low.
Dialog 4000 Series for MD110, 4220 Lite	Headset & Amplifier	No headset port or release key. Can use direct connect headsets but receive may be low
4222/4223/4224/4225	Headset & Direct Connect Cord	Headset port with release key. Note: On 4222, CS60 only works in handset port.
IP Series 4422, 4425	Headset & Direct Connect Cord	
DBC-503, 214	Headset & Amplifier	Can't be programmed
Tempo 28I / 96i	Headset & Amplifier	
Dialog 2561	Headset & Amplifier	
DBC 22201, 22301	Headset & Direct Connect Cord	

Fujitsu

Equipment Type	Headset Type	Set up Information
F600 Series - Attendant (610 / 620 / 640) Console, AT-I, AT-II, AT-III, AT-IV	Headset & Amplifier	Can be programmed.
E600 Essence - Attendant Console, DTLE48D, FDT-1, FDT-3, FDT-4, WINATT Consoles (E630 / E650)	Headset & Amplifier	Can be programmed.
F9600 Series - ATTCON D6, ATTCON D7, MLDTI, MLDTII, MLDTIII, MLDTIV, DT12DS, DT24DS	Headset & Amplifier	**Plantronics requires Fujitsu Cord part# 21847-06**
F9600 Series - AT, ET Phones	Headset & Direct Connect with Reversed RJ	
Coral - IA-2002 / IA2002 BL, TA-2002H / TA-2002HBL, DST (Digital Std Tel) DKT-1110 / DKT-1110 BL, DXT-2320 / DKT-2320 BL, DKT-2321 / DKT-2321 BL, DKT-2322 / DKT-2322 BL, GKT-4320 / GKT- 4320 BL	Headset & Direct Connect Cord	Headset key can be programmed by technician from maintenance console
Flexset 280D	Headset & Direct Connect Cord	If using B10: setting 4B

GPT Plessey

Equipment Type	Headset Type	Set up Information
M3000/M5000	Headset & Amplifier with PL Plug	PL Plug also known as BPO 431 or BPO Left - phone specific product.
ISDX MKI, MKIII, MKIIIA, MKIV Screen Console	Headset & Amplifier with PR Plug	PR Plug also known as BPO 430 or BPO Right - phone specific product.
ISDT, ISDT300 DX 20 Console	Headset & Amplifier	
CDSS System	Headset & Amplifier with J Plug	J Plug also known as BPO 420 (phone specific product)
M8/M8+ Handset M1000/M2000	Not Compatible	

Hyundai

Equipment Type	Headset Type	Set up Information
Handsets	Headset & Amplifier	For HX, program headset with handset on receiver ### (on) and ##* (off)

Hybrex

DK1-21, DK2-21, DK3-21, DK6-21, DK6-31, DK6-33	Headset & Direct Connect Cord	Headset Mode "Speaker 775" Some phones are Bluetooth enabled but can not be used with BT headsets that require passwords (eg Voyager's or Jabra M5390)
KPU61H, AK1-21	Headset & Amplifier	**Plantronics requires Fujitsu cord part# 21847-06.** Headset Mode "Speaker 775"
DK1-31, DK3-31, DK3-33, AK1-23, KPU61, KPU62, KPU63, AK1-22	Headset & Amplifier	Headset Mode "Speaker 775" KPU63 can't be programmed
DK7, DK7-21	Headset & Amplifier	

IPC

IQMX Trading Turret	Headset with Bottom Cable	**Plantronics requires part# SP9018.** Connect via B10 switcher. Do not use A10-16. All wireless will work.

Interquartz

9825, 9826, 9836, 9837, IQTEL80, IQTEL300, IQTEL500, IQ50, IQ90, IQ250, IQ450, IQE2, IQE3, Studio Series 20 / 25	Headset & Amplifier	Phone can't be programmed, will need to lift handset on/off hook to answer/end calls.
IQTEL300 Headset Mode IQTEL500 Headset Mode	Headset & Direct Connect Cord	
IQ350, IQ550, 260, 360, 333, 560, 750, IDEA 330, 331	Headset & Direct Connect Cord	Choose "P" switch on phone

Leader

Leaderphone HS Series 726, 852, 1025HS, 1026, 1026HS	Headset & Bottom Cable	**Soundpro requires: SP5020 Jabra requires: GN27361101 Plantronics requires: SP9007**
Handsets	Headset & Amplifier	Can't be programmed.

Linksys

PHB1100, PHM1200	Headset & Bottom Cable	**Soundpro requires: SP5020 Jabra requires: GN27361101 Plantronics requires: SP9007**
SPA901	Headset & Amplifier	
SPA921, SPA922, SPA941, SPA942, SPA962	Headset & Curly Cord with 2.5mm Plug	

Matrix

EON48, NEO10	Headset & Direct Connect Cord	

Mitel

SX2000 - Console & Handset	Headset & Amplifier	
16E/24E - Superset 3 & 4	Headset & Amplifier	
Consoles 6, 7, 7000PC	Headset & Amplifier with 2 Prong Plug	

Equipment Type	Headset Type	Set up Information
SuperSet 4000 Series 4015, 4025, 4125, 4150	Headset & Direct Connect Cord	
5001 & 5201	Headset & Amplifier	
5000 & 5200 Series IP Phones 5005, 5010, 5020, 5020i, 5140, 5205, 5215, 5220, 5230, 5240, 5320, 5330, 5340, 5312	Headset & Direct Connect Cord	5005, 5205 release key programmable. All others have headset port & release key as standard. 5312/5330/5340 can't use lifter - phone is angled too high.
5550 IP Phone	Headset & Direct Connect Cord	No handset cradle so can't use handset lifter.

NEC

Equipment Type	Headset Type	Set up Information
AT3 / AT3B / AT30	Headset & Amplifier	
NEAX 7400 ICS - SN694, SN626, SN708, HA630Z Also known as ETJ Series	Headset & Amplifier	Phone has existing NEC Slim line K Plug, (2 prong) Amp connects into K Plug
Dterm 8DC, 16DS, 16DD, 24DS Also known as ETJ Series	Headset & Amplifier *** Please refer to set up information**	If phone has existing NEC ADA1 adapter, direct connect headset is recommended & then phone can be programmed.
NEAX7400IMX - SN716 Dterm DTP8, DTP16D (65 series) Dterm75 Also known as ETJ Series	Headset & Direct Connect Cord *** Please refer to set up information**	Can be programmed by phone technician. Models vary so not all will have headset port - use headset & amp.
DTP32D	Headset & Direct Connect Cord	Can be programmed by phone technician.
NEAX2400 - SN611 Console (2400 SDS) Also known as ETE Series	Headset & Amplifier	Remove large plate under unit by lifting leaver on right side. Slide plate towards you. Set the four position to D
NEAX 2400 - HA630Z Console, SN626 Also known as ETE Series	Headset & Amplifier with 2 Prong Plug	
NEAX 2400 - Dterm HB, Dterm IIB, DtermIII, Dterm 6D, Dterm 16D, Dterm V Also known as ETE Series	Headset & Amplifier	Dterm 6D, 16D & V can be programmed by phone technician
NECD3, D5	Headset & Amplifier	D5 can have release key
Ranger AK	Headset & Amplifier	For Plantronics if buzzing occurs, reverse cable on Amp
Ranger DK/NDK Also known as ETW Series	Headset & Amplifier	If phone has existing NEC ADA1 adapter, direct connect headset is recommended & then phone can be programmed
NDK9000 Also known as ETW Series	Headset & Amplifier	
Ranger Pro - DTU8 (Pro Talk) DTU16D (Pro Exec) DTU32D (Pro Mstr)	Headset & Direct Connect Cord	Can be programmed by phone technician
Xen Axis, Master - DTU Handsets IPK / Look / Exec / Pro	Headset & Direct Connect Cord	Can be programmed by phone technician
Xen Alpha Handsets - DTB Handsets Talk / Vision Handsets	Headset & Bottom Cable	**Soundpro requires: SP5020 Jabra requires: GN27361101 Plantronics requires: SP9007** Can't be programmed
Xen Topaz Handsets - Topaz Talk / Topaz Vision	Headset & Amplifier	No Headset Port
Dterm i Series, Aspire ITR 8D3A	Headset & Direct Connect Cord	Can be programmed by phone technician

Equipment Type	Headset Type	Set up Information
Electra Elite Dterm Series E DTU-8, DTU-8D, DTU-16, DTU-16D, DTU-32, DTU-32D, DTP-8, DTP-8D, DTP-16, DTP-16D, DTP-32, DTP-32D	Headset & Direct Connect Cord	
DTR 16D	Headset & Direct Connect Cord	
DT300, DT700 IP Phone	Headset & Direct Connect Cord	

Nitsuko

DX Series	Headset & Direct Connect Cord	Can be programmed by technician or lift handset on/off hook
TX Series	Headset & Amplifier	

Nortel/Meridian/Exicom

SL-1, 100 Digital	Headset & Amplifier	
Meridian - M1250 Console, M1309 ACD Handset M2216 ACD Handset	Headset & Amplifier *** Please refer to set up information**	**M1250 requires K (2 prong) plug.** Can be programmed by phone technician. Turn handset volume down, use Amp to control volume.
M2006, M2008, M2317, M5216, M5316 (aka 578/19)	Headset & Amplifier	Can be programmed by phone technician
M2216	Headset & Direct Connect Cord	Connect to Handset Port
M2616, M6320	Headset & Direct Connect Cord	Can be programmed by phone technician
M2250 Console	Headset & Amplifier with 2 Prong Plug	Console volume down, use Amp to control volume. Can use wireless headset with 2 Prong Plug, **can't use handset lifter**
GSX Range, GDK Range - Elite, Aria 2 Button, 8 Button, 30 Button, Director	Headset & Amplifier	Can be programmed by phone technician. Turn handset volume down, use Amp to control volume. For Plantronics phone models GSX, GDK change to setting 1 on amp and no batteries in Amp.
3901	Headset & Amplifier	
Business Series Terminals T7100	Headset & Amplifier	
1002, 1004, 1007 IP Phone 1120e, 1140e, 1150e IP Phones 2002, 2004, 2007 IP Phone	Headset & Direct Connect Cord **Wireless -** EHS Available please refer EHS guide	1140 angle too steep for handset lifter
M3902	Headset & Amplifier	
M3903, M3904, M3905, M7208, M7310, M7308, M7316, M7324, M7900, T7208, T7316, NT8B20, NT8B30, NT8B40, NT8B50, NTZK23AA	Headset & Direct Connect Cord	Or use headset & amp via headset port to allow onhook use. CS60: rotary setting = 1; TX under base = B; RX on rear = 2.
Exicom Goldstar KD36W	Headset & Direct Connect Cord	Connect to handset port
BCM Series (Business Call Manager)	Headset & Direct Connect Cord	

OKI

IP-10DS & U-24D	Headset & Amplifier	Can programme ans/release key

Equipment Type	Headset Type	Set up Information
IP-20DHF	Headset & Direct Connect Cord	
Ri-30D	Headset & Amplifier	Program speaker button for headset: Menu, Others, No.2 Headset/Handset, No.3 Headset 1

Oricom
TP29	Headset & Direct Connect Cord	Set polarity switch to "2"

Panasonic
KXT Range (analogue) 123210, 123220, 123235, 123250, 1232TD, 2332, 2315, 2260, KX-T7750AL	Headset & Amplifier	Phone can't be programmed
Analogue Properietary Handsets 7030, 7050A, 7250AL, 7450, 7330, 7350, 7665, KX-F50	Headset & Amplifier	
KXT AL Range 7220, 7230, 7235, 7433, 7560, 7565 Digital Proprietary Handsets KX-T7433AL, T7436AL, T7425AL	Headset & Direct Connect with Reversed RJ	Headset programming - press PROGRAM, dial 999, dial 1 for handset or 2 for headset, followed by STORE, PROGRAM
Analogue Handsets KX-T7730AL, KX-TG2421, KX-TG2431, KX-TG5821, 5822, 5838, 5839	Headset & Curly Cord with 2.5mm Plug	
Hybrid IP-PBX Range KX-T7633AL, T7630AL, T7625AL, KX-T7667 DP Handsets KX-DT333, KX-DT343, KX-DT346	Headset & Curly Cord with 2.5mm Plug	Headset programming - On 7630 press PROGRAM button - press the button on the phone you wish to assign as the headset button, prett the up & down key/toggle until "headset" appears on the display, press STORE. To exit either lift handset or replace in cradle to return to idle mode. To activate headset press this button & light will come on. Once light is on then using the handsfree button will answer & hang up calls. Handsfree facility does not function when phone is in headset mode.
IP Phone KXNT321	Headset & Curly Cord with 2.5mm Plug	

Phillips
7655	Headset & Direct Connect Cord with Reversed RJ	
D1200 Console	Headset & Amplifier with 2 Prong Plug	**Plantronics requires: P10**
D1200 Handsets 30P, IS Series, SBX Range	Headset & Amplifier	
Sopho S & Sopho K Console	Headset & Amplifier	Requires D Plug, also known as FKS plug (Phone specific product)
Sopho S & Sopho K Handsets	Headset & Amplifier	

Polaris NRX Business Telephones
NRX-1, NRX-4	Headset & Amplifier	Need to lift handset on/off hook to answer/end calls

Equipment Type	Headset Type	Set up Information
NRX-2H, NRX-3, NRX-5, NRX-6H	Headset & Bottom Cable	**Soundpro requires: SP5020** **Jabra requires: GN27361101** **Plantronics requires: SP9007.**
NRXEVO250, NRXEVO350, NRXEVO450	Headset & Bottom Cable *** Wireless - please refer to set up information**	**Soundpro requires: SP5020** **Jabra requires: GN27361101** **Plantronics requires: SP9007.** GN1000 does not give incoming call alert.

Polycom IP Telephones

IP300, IP500, IP600	Headset & Direct Connect Cord **Wireless -** EHS Available please refer EHS Guide	Can't use handset lifters
IP330, IP601	Headset & Curly Cord with 2.5mm Plug **Wireless -** EHS Available please refer EHS Guide	
CX200, CX700	Headset & Direct Connect Cord	

Rockwell

Sectra View 1, 2, Set Convergence	Headset & Amplifier	
Transend	Headset & Amplifier	
Spectraset 150	Headset & Direct Connect Cord	

Samsung

DCS, DCS 70 & DCS Compact SLTe, 6B Basic, STD 12B, LCD24B, LCDivory 24B, Economy Digital	Headset & Direct Connect Cord	To enable ANS/RLS key press TRSF 110 then 20 for handset or 21 for headset & press TRSF to store. ANS/RLS light will be on to indicate headset is active. *For DCS #151# for ON & #150# for OFF* **Please note: iDCS 8D Handset SW10ND is recommended.**
DX Series	Headset & Direct Connect Cord	
DCS Gateway	Headset & Amplifier	
HX - Standard or Executive Keystation	Headset & Amplifier	To enable ANS/RLS key press TRSF 110 then 20 for handset or 21 for headset & press TRSF to store. ANS/RLS light will be on to indicate headset is active.
DS 5000 Series / DS 5021D	Headset & Amplifier	
DECT Handsets (SPR5000)	Not Compatible	
Fax Machines: SF150, SF110T, SF1600, SF2900M, SF4000, SF4100, SF4120, SF5500, SF5600, SF6050	Headset & Amplifier	

ShoreTel

IP 110, IP115	Headset & Amplifier	
IP 212K, IP 230, IP230g, IP 265, IP560, IP560g, IP565g	Headset & Bottom Cable **Wireless -** EHS available please refer EHS guide	**Soundpro requires: SWP Headset & SPA908** **Jabra requires: GN8801199** **Plantronics requires: SPA908.** Bluetooth Compatible
Softphone	Any USB Headset	

Equipment Type	Headset Type	Set up Information
Siemens		
ISDX System - Console **MK 1, MK111, MK111A, MKV1**	Headset & Amplifier	Occasionally requires U plug, also known as BPO 430 - phone specific product
ISDX System ISDT, ISDT300, **QLINK agent set**	Headset & Direct Connect Cord	**Wiring varies, compatiblity is not gauranteed.**
ISDX System - ISDT 300+ **M8 / M8+ / M1200 / M2000**	Not Compatible	
ISDX System - Multiline **ML16S/M3000**	Headset & Direct Connect Cord	Requires U plug, also known as BPO - 430 phone specific product. Turn handset volume down, use Amp to control volume.
CDSS System Console	Headset & Amplifier	Requires U plug, also known as BPO 430 - phone specific product. Turn handset volume down, use Amp to control volume.
Hicom 110/120/130 **Ultraset Standard** **Comfort Ultraset**	Headset & Amplifier	Release key programmable, replaces handsfree function but only available on version 2 with comfort phone
Hicom 100 - T8, T16D	Headset & Amplifier	
Hicom 100 - T16	Headset & Direct Connect Cord	
Hicom 400 / 300 / 118 / 150 **Optiset E - Entry / Memory** **Basic Standard / Advance**	Headset & Direct Connect Cord **Wireless -** EHS available refer EHS guide	Can be programmed. Plug into handset socket.
Advance Plus	Headset & Amplifier	Plug into handset socket
EMS Attendant Console **12000, 601, 80/30, 60/60**	Headset & Amplifier	Requires M plug - phone specific product
2 Wire Telephones **Profiset 10 & 20** **Set 211, Set 221**	Headset & Amplifier	
PC Based Optiset	Headset & Amplifier	Requires adapter sect AC2 between handset & amplifier. Adapter available as an accessory with Hicom
Optipoint 400, 500 **Entry & Economy**	Headset & Amplifier **Wireless -** EHS available refer EHS guide	
Optipoint 400, 500 **Standard & Advance**	Headset & Direct Connect Cord **Wireless -** EHS available refer EHS guide	
Snom **300, 320, 360, 370**	Headset & Direct Connect Cord	
820, 821, & 870	Headset & Direct Connect Cord with Reversed RJ **Wireless -** EHS available through SNOM distributor	
SOX / Tennyson		
Handset	Headset & Direct Connect Cord	0 is headset off, 1 is headset on. Use speaker/handsfree button for headset operation. Use setting No 5 to adjust volume.
Sun Moon Star **Digital Key System**	Headset & Amplifier	
Tandberg		

Equipment Type	Headset Type	Set up Information
150MXP Videophone	Headset & Curly Cord with 2.5mm Plug	

Telstra

Equipment Type	Headset Type	Set up Information
Access 25 & 35 **Access 228, 248**	Headset & Amplifier	
Telstra Slim 50	Not Compatible	Handset is hardwired
Telstra E PABX	Headset & Amplifier	
Touchfone 200, 300, 400 **Executive T1000S T1000CND**	Headset & Bottom Cable	**Soundpro requires: SP5020** **Jabra requires: GN27361101** **Plantronics requires: SP9007 or Amp.** Phone can't be programmed. *Please note T1000 need KJBOX to use handset via Soundshield.*
M5216 P ACD (discontinued)	Headset & Direct Connect Cord	Dedicated headset port. Headset auto select (Program) (Headset)
M6320	Headset & Direct Connect Cord	
M7310N	Headset & Direct Connect Cord	
Freedom 500	Headset with 3.5mm Right Angle QD Cord	**Recommend only Plantronics - part number for cord is SP9027**
Spectrum M5316 P Prof	Headset & Amplifier	Amp can be plugged into either headset or handset socket (direct connect headsets may cause low receive volumes)
Spectrum BT450	Headset & Bottom Cable	**Soundpro requires: SP5020** **Jabra requires: GN27361101** **Plantronics requires: SP9007**
Spectrum M5317	Headset & Amplifier	Amp can be plugged inot headset or handset socket. Direct Connect headsets may cause low volume.

Toshiba

Equipment Type	Headset Type	Set up Information
Strata CT, Strata DK PABX **with: Handsets 2500 Series** **Handsets 3500 Series**	Headset & Amplifier	**If customer has DK/HEAD adaptor from Toshiba, can use direct connect.** DKT 2000 series use GN Smart Cord on Setting 7
3000 Series	Headset & Direct Connect Cord	

Uniden

Equipment Type	Headset Type	Set up Information
FP099, FP103, FP105	Headset & Amplifier	
SSE17+1	Not Compatible	

Yealink

Equipment Type	Headset Type	Set up Information
T-26P, T-28, T-28P, T-22 & **EXP39**	Headset & Direct Connect Cord **Wireless -** EHS available through Yealink distributor	

Zultys

Equipment Type	Headset Type	Set up Information
ZIP2x2	Headset & Direct Connect Cord	Connect via handset port, leave handset on hook. Please note GN1000 is to big for this handset and other ZIP2 models
ZIP4x4, ZIP4x5	Headset & Curly Cord with 2.5mm Plug	

Equipment Type	Headset Type	Set up Information
ZIP4x4L	Headset & Amplifier with 2 Prong Plug	**Plantronics requires: P10 amp with 2 Prong Plug.** PC Headsets with soundcard conn also work in headset port. Wireless units - use handset port
51i, 53i, 55i, 57i, 71i	Headset & Direct Connect Cord **Wireless** - EHS Available please refer to EHS Guide	